

Georgia's South Fulton Police Department Taps IBM watsonx to Help Investigators Spend Less Time Researching and More Time Serving the Public

Partnership will use IBM watsonx.data capabilities to cut paperwork time and boost officer productivity



ARMONK, N.Y. Dec. 15, 2023 IBM (NYSE: [IBM](#)) today announced that the South Fulton Police Department (SFPD) in South Fulton, GA has engaged IBM to help its officers rapidly access relevant data in the course of their day-to-day work.

SFPD will use IBM's [watsonx.data](#) capabilities to accelerate the creation of reports and combine disparate data sources to assist officers in searching and discovering relevant information related to a given case. The goal is to condense hours that investigators might spend manually sifting through multiple data sources to put data in their hands in much less time. This project also will help streamline and consolidate internal reporting so that the department's leadership can better analyze weekly crime trends.

"This collaboration marks a significant milestone in modernizing our approach to law enforcement. By leveraging IBM's cutting-edge technology, we're empowering our officers with information they need for quicker, better planning and decision-making. This venture goes beyond technological advancement; it's a commitment to our furthering the safety and well-being of the South Fulton community," said Keith Meadows, South Fulton Police Chief.

"IBM is excited to assist SFPD. We understand that investigators today have more data sources to draw from than ever before, and that the volume of available information has grown so rapidly that they need new ways to sort, combine and search it. Our goal is to help them solve that challenge by bringing their existing data together so investigators can focus less on paperwork, and more on solving crimes and serving the community," said Eric Watson, Director of Client Engineering for IBM.

About IBM

IBM is a leading provider of global hybrid cloud and AI, and consulting expertise. We help clients in more than

175 countries capitalize on insights from their data, streamline business processes, reduce costs, and gain the competitive edge in their industries. More than 4,000 government and corporate entities in critical infrastructure areas such as financial services, telecommunications and healthcare rely on IBM's hybrid cloud platform and Red Hat OpenShift to affect their digital transformations quickly, efficiently and securely. IBM's breakthrough innovations in AI, quantum computing, industry-specific cloud solutions and consulting deliver open and flexible options to our clients. All of this is backed by IBM's long-standing commitment to trust, transparency, responsibility, inclusivity and service.

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